

A cargo claim is a demand for compensation given by a carrier for any loss or damage to goods caused by that carrier. Please refer to NMFC Rule 300100 and Title 49 Part 370 for cargo claim submission and processing guidelines.

In the event of concealed damage (damage or loss within the shipping con- tainer(s) that could not have been determined at the time of delivery), notice of such damage or loss must be provided to the carrier within 5 business days from the date of delivery.

**CARGO LOSS/DAMAGE CLAIM**

Date of filing:

Claimant (Company):

Claimant (Ref#):

Claimant (Contact Person):

If Claimant is 3rd party or not listed on BOL, Claimant is representing:

***Claim Type (must check one)***

# Damage

* Concealed Damage
* Damage AND Shortage
* Complete Shortage (missing)
* Partial Shortage
* Concealed Shortage

Address Line 1:

Address Line 2 (Optional):

City: State/Province: Zip/Postal Code:

Email Address:

Phone Number:

Ext.:

**To submit claim, send completed form and all supporting documents to:**

**By email:** [**cs.claims@centraltransport.com**](mailto:cs.claims@centraltransport.com)

**By mail: CENTRAL TRANSPORT ATTN: CLAIMS DEPARTMENT 12225 STEPHENS ROAD**

**WARREN, MI 48089**

**By fax: (586) 467-1756**

All claims must be submitted within 9 months of delivery unless further restrictions apply.

Refer to items 779 & 780 in the ***CT100 Rules Tariff*** for any limitations of liability.

Please direct all claims related correspondence to: [**cs.claims@centraltransport.com**](mailto:cs.claims@centraltransport.com)

To check the status of a claim, please visit [**www.centraltransport.com**](http://www.centraltransport.com/)

***Claimant’s signature:***

***Print Form***

***Clear Form***

# OF DESCRIPTION OF COMMODITY NEW OR TOTAL AFFECTED COST PER AMOUNT OF PIECES USED? WEIGHT UNIT CLAIM

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**TOTAL $** 0.00

***Required Supporting Documents (Claims without proper support are subject to denial):***

* Cost Verification (Mfg Cost or Original Invoice)  Inspection: Central Transport requires a self-inspection for damage

claims over $500. A joint third party inspection may be required for

* Burden of Proof (Pictures, statements, etc) damage claims over $5,000.

Pro Number: